INTERNET LIBRARIAN INTERNATIONAL
The Library Innovation Conference

Programme

Conference and
Sponsor & Supporter Showcase
15 & 16 October 2019

Workshops
14 October 2019
Olympia London, UK

Network with hundreds of information professionals from all over the world

Explore new technologies, services and business models for your library

Share real-world innovation: case studies, great stories, personal experiences and lessons learned

Understand how libraries are supporting social inclusion, engagement and equality

Discover AI, blockchain, bots, AR and VR, digital disruption, library marketing and engagement, library strategies, users and UX, podcasting, repositories, RDM, search, services for the digital scholar

Hear about ground-breaking services that deliver real impact

Learn about new roles, new skillsets and new tools

Keynotes

- Yvonne Campfens
  Campfens Management
  Netherlands

- Kajal Odedra
  Executive Director
  Change.org, UK

- Silvia Modig
  MEP and President, Finnish Library Association, Finland

Sign up online at www.internet-librarian.com

Produced by Information Today
Networking

At ILI, we offer an informal and friendly networking programme so you get the most out of your visit to London. This includes:

**Drinks reception**
You’re all invited to join ILI’s organisers Information Today for drinks, nibbles, and chat in the Sponsor & Supporter Showcase from 17.30 – 18.30 on Tuesday 15 October.

**SLA Europe drinks**
Following ILI’s drinks reception, SLA Europe is teaming up with SLA’s Taxonomy division and ISKO UK to host an informal networking event from 18.45 at The Hand & Flower, 1 Hammersmith Road, London W14 8XJ, just across the road from ILI. All welcome.

**AIIP drinks & conversation**
The Association of Independent Information Professionals invites non-members and members alike to food, drinks and networking following ILI’s drinks reception, from 18.45.

**Sponsor & Supporter Showcase**
Bringing delegates, speakers, and providers together to access and evaluate some of the world’s best information products, services and resources that support you in your role. Open throughout the conference.

**Delegate lunches**
Informal buffet lunches, included in your ticket price, help you continue the conversation with fellow delegates and speakers each day in the Sponsor & Supporter Showcase.

**ILI Extra**
Open to all delegates, drop in to any of these informal, interactive sessions running alongside the main conference where you’ll discover new tools and technology, share tips and ideas, and explore ILI’s conference topics.

**Visit the British Library**
Enhance your ILI experience further by going behind the scenes at London’s iconic British Library in the company of fellow delegates and speakers. The library visit takes place the day after ILI, on Thursday 17 October. Places are free of charge but strictly limited, available on a first-come first-served basis to registered delegates only – see the website for full details.

**Taxonomy Boot Camp London**
Taxonomy Boot Camp London takes place next door to ILI on 15 & 16 October 2019 and Boot Camp delegates join ILI for breaks and networking. If, like many organisations, you are using or evaluating taxonomies to drive your data, content and information processes, then take a look at Taxonomy Boot Camp London’s conference programme at: www.taxonomybootcamp.com/London

Get connected
JOIN OUR CONVERSATIONS AT

Questions?
CONTACT INFORMATION TODAY

E: info@internet-librarian.com  www.internet-librarian.com

The ILI Team

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- Marydee Ojala, Editor in Chief, Online Searcher, USA

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- Alison McNab, University of Huddersfield, UK
- Ka-Ming Pang, University of Roehampton, UK
- Cheryl Pettiet-Davis, The University of the West Indies, Trinidad and Tobago
- Bethan Ruddock, Jisc, UK
- Ingeborg Rygh Hjorthen, Norwegian Broadcasting Company, Norway
- Aaron Tay, Singapore Management University, Singapore
- Erna Winters, Bibliotheek Kennemerwaard, Netherlands
- Jo Wood, Children and Family Court Advisory & Support Service, UK
- Katherine Allen, Conference Director, Information Today, UK
- Val Skelton, ILI Programme Director, UK
Hello

Welcome to Internet Librarian International’s 21st programme, the annual conference that provides insight, inspiration, and ideas for information professionals from every type of library setting and from all over the world.

At ILI we celebrate library innovation of all types, from large scale, high-budget projects to small-scale practical initiatives, and everything in between. The emphasis is on case studies, with over seventy speakers – information professionals and practising librarians – sharing creative projects, innovative solutions and practical implementation strategies, delivering the inside track on creating imaginative services to deliver real impact to your users and communities.

There’s no doubt that the information industry continues to experience rapid change, driven by disruptive technology, new business models for information services, evolving user expectations and behaviour, and political change.

ILI helps you navigate this fast-changing landscape in a friendly, supportive and relaxed setting. There are many opportunities to get to know your fellow delegates, and you can move freely between all of the six conference tracks, and join the interactive and informal learning opportunities in ILI’s Extra sessions.

See you in October!

Keynotes

Create, innovate, collaborate: learning from start-ups
- Yvonne Campfens, Campfens Management, Netherlands

Harnessing the power of community
- Kajal Odedra, Executive Director, Change.org, UK

Libraries in Finland – a good news story
- Silvia Modig, MEP and President Finnish Library Association, Finland

Workshops

Start the week with one of ILI’s full-day practical workshops on Monday 14 October, 10.00-17.00. See page 10 for workshops programme.

W1 SEARCH SKILLS ACADEMY 2019
- WORKSHOP LEADERS
  - Marydee Ojala, Online Searcher magazine, USA
  - Mary Ellen Bates, Bates Information Services, USA
  - Karen Blakeman, RBA Information Services, UK

W2 MARKETING YOUR LIBRARY SERVICE
- WORKSHOP LEADER
  - Ned Potter, University of York, UK
Tuesday 15 October

A101 User-centred design
Design thinking for librarians
Jessie Tang and Julie Sabaratnam, Singapore University of Technology and Design, Singapore
How design thinking methodology and process can nurture a user-centred innovation approach, helping to identify problem areas and possible solutions.

A102 The evidence-based user
Exploring the student experience
Kirsty Pattrick, Mass Observation Archive, UK
Leading an evidence-based information service
Two case studies showcasing how user research can influence strategic service design. The Mass Observation Archive set out to explore the user experience and will use its findings to develop its offerings.

B101 Re-envisioning libraries
Libraries as innovation destinations
Dawn La Valle, Connecticut State Library, USA and Peggy Cadigan, New Jersey State Library, USA
Globally, public libraries face challenges of competition and relevancy. This presentation will demonstrate how to be innovative and creative in re-envisioning libraries to develop platforms, services and space that engage library users. This compelling global library journey resulted in a new library strategy for Dubai.

B102 Near future tech in the library
AI in libraries
Ken Chad, Ken Chad Consulting, UK
Libraries and blockchain
A session exploring the future intersection of libraries, AI and blockchain technology. What is the role of data and AI in libraries and the wider world of scholarly comms?

C101 Fostering diversity
Words and images to empower students
Susan DeMasi and Victoria Pendzick, Suffolk County Community College, New York, USA
A New York community college library developed a visual outreach campaign to educate students on issues such as diversity, gender, inclusion, and local history. Campaigns include the poster campaign "I STAND", proclaiming support for undocumented students, and an inspirational campaign for Women’s History Month featuring students and library resources. A slide show of the images will also be on display throughout the conference.

C102 Delivering digital skills
Digital skills for library staff
Kate Lomax, Artefакto, UK
A Moodle literacy website
Julija Buitvydienė, Vilnius University Library, Lithuania
In this session we explore both how librarians are leading the way when it comes to developing digital literacy programmes for others, and how they can transform their own digital skills. In Lithuania, the library collaborated with IT colleagues to create a Moodle-based information and media literacy website. LibrarySkills.IO curates many development resources created by and for the library community.
### Tuesday 15 October

**A USERS AND UX**

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<th>12.15-13.15</th>
<th>A103 AR, VR, and UX</th>
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<td></td>
<td>What are we going to do with AR?</td>
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<td>Iain Robertson, South Lanark Leisure and Cultural Libraries, UK</td>
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<td>Beyond the ThunderDrone – developing user experiences in the age of AI</td>
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<td>Bonnie Roalsen and John Walsh, Woburn Public Library, USA</td>
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<td>Virtual heritage on tour</td>
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<td>Ann Östman, Region Gävleborg, Sweden</td>
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### NEW VISIONS, NEW STRATEGIES

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<th>13.15-14.30</th>
<th>LUNCH IN THE SPONSOR &amp; SUPPORTER SHOWCASE</th>
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<td>14.30-15.15</td>
<td>A104 UX research and service redesign</td>
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<td>Dipping our toes into UX research</td>
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<td>Louise McCarron, National Library of Scotland, UK</td>
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<td>The impact of a library website redesign on website usage</td>
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<td>Susan Powelson, University of Calgary, Canada</td>
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### C DIGITAL, DIVERSE, DISRUPTED

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<th>C103 Developing digital inclusion</th>
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<td>Creator space out of the box</td>
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<td>Richard Pecout, Libraries for Life, UK</td>
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<td>Bridging the gap</td>
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<td>Rasmus Eriksson, Datorskolan, Sweden</td>
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<td>Carina Andersson, Biblioteken i Sollentuna, Sweden</td>
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<td>DigiFest: igniting digital inclusion for families</td>
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<td>Elena Judd, Norfolk Library and Information Service, UK</td>
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### B103 Radical re-invention, radical redesign

Making good better – using peer review to improve services |
Lauren Vizar and Rachel Daniels, Cranfield University, UK |

### B104 Learning from others

Soft power: what libraries can learn from museums |
Kenn Bicknell, Los Angeles County Metropolitan Transportation Authority, USA |

### B104 Learning from others

Behind the scenes of an implementation |
Natalia Gordon, Leeds Beckett University, UK |

### C104 Tech for engagement

Using AR and mobile innovation to engage inclusion students |
Amanda Bosch, Scott Bosch and Earl Givens, Catawba College, USA |

### C104 Tech for engagement

Learning with Litcraft – encouraging reluctant readers |
Stella Wisdom, British Library, UK |

Interactive tools offer engaging opportunities. In the USA, a college empowers ESOL and inclusion students, and enables others to interact with student ideas. The British Library, working with the University of Lancaster and the Alan Turing Institute, used the Minecraft platform to encourage young people to engage with literature in a fun and interactive way.
**Tuesday 15 October**

**A105 Collaborating with users and colleagues**

Collaborating with users to create a repository for practice-based research
- Nina Watts, University of Westminster, UK

Using library analytics to engage and plan with academic staff
- David Peacock, University of Hertfordshire, UK

The University of Hertfordshire is using usage and engagement analytics to review its service offer with its academic staff. The findings inform purchasing decisions and school engagement action plans, and academic staff can now analyse in depth their School’s usage of print resources, reading lists, e-resources and library services. Librarians at the University of Westminster worked closely with practice-based research groups in arts and architecture to improve and redesign an organisational research repository.

**A106 The automated user**

Impact of automated self-service reading kiosks
- Susan Powelson, University of Calgary, Canada

Chatbots in libraries: fad or future?
- Arthur Robbins, Roche Products, UK

Two case studies about improving the user experience through automation. Roche designed a bot to answer front line queries – is it a fad or is it the future? The University of Calgary undertook a large scale implementation of 16 reserve book kiosks. What were the usage patterns and how has the service model changed?

**B105 Tools for strategic redesign**

Data-driven decisions
- Amy Stubbing, University of Westminster, UK

Librarians rebooted: how the BPR approach helped unlock change
- Susana Cardoso, International Labour Organization, Switzerland

The Business Process Redesign experience offered ILO Library Managers and staff 14 tools to identify improvements, remove inefficiencies, identify future skills, and redesign teams and structures. Amy shares her data-driven decisions toolkit which gives practical tools for data planning, collection analysis and mapping.

**B106 Evolutionary change**

Everything old is new again: a five year revamp
- Brian Rogers, UTC Library, USA

The evolution of a reading room
- Craig Statham, National Library of Scotland, UK

Radical change doesn’t have to be rapid. Over five years, an understaffed team at UTC doubled in size, repaired and fostered institutional relationships, and took on more responsibilities. At the National Library of Scotland, the Maps Reading Room was facing significant challenges, including the loss of two long serving members of staff, and the need to drastically improve its digital capability. Effective change was underpinned by altering the underlying administration of the service.

**C105 The liberated library**

Diversifying collections

Inclusive collections

The liberated library movement aims to diversify library collections and encourages participation and collaboration between library staff, students, and student bodies. This session features two case studies that explore #liberatedlibraries.

**C106 Open opportunities**

Open source resource management and discovery
- Marshall Breeding, Library Technology Guides, USA

Open practice without tears
- Lis Parcell, JISC, UK

An overview exploring the impact and value of open resources. Marshall Breeding explores the impact of open source resource management and discovery systems, and presents a summary of trends. Lis Parcell explores the value of openly licensed resources, and shares some practical tips and tricks to help librarians find and engage with open resources.

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**DRINKS RECEPTION**

You’re all invited to join ILI’s organisers Information Today for drinks, nibbles, and chat in the Sponsor & Supporter Showcase from 17.30 – 18.30 on Tuesday 15 October.

**SLA EUROPE DRINKS**

Following ILI’s drinks reception, SLA Europe is teaming up with SLAs Taxonomy division and ISKO UK to host an informal networking event from 18.45 at The Hand & Flower, 1 Hammersmith Road, London W14 8XJ, just across the road from ILI. All welcome.

**AIIP DRINKS & CONVERSATION**

The Association of Independent Information Professionals invites non-members and members alike to food, drinks and networking following ILI’s drinks reception, from 18.45.
KEYNOTE
Harnessing the power of community
Kajal Odedra, Executive Director, Change.org, UK
Kajal Odedra is the Executive Director of Change.org and the author of Do Something. Kajal will talk about engaging hearts and minds and the power of communities to bring about collaborative change.

THE DIGITAL SCHOLAR
A201 Virtual content for the virtual scholar
Strategies for engaging distance learners
Matthew LaBrake, Berkeley College, USA
How can libraries meet the evolving digital preferences of their remote users? Solutions include virtual reference services, mobile-friendly collections, and virtual co-curricular events. Explore tactics for leveraging existing and emerging technology infrastructure in preparation for a virtual library of the future.

A202 Collaborative learning partnerships
The library in education – influencing curriculum design
Frea Haandrikman, Erasmus University, Netherlands
Designing impactful student learning partnerships
Sara Wingate Gray, University College London, UK and Mahendra Mahey and Stella Wisdom, British Library, UK
A session on collaborative scholarship projects. At Erasmus University in the Netherlands the library collaborates with faculty to influence curriculum design, ensuring information skills are embedded and integrated across the entire curriculum. A collaboration between the British Library and UCL provided students with real-world, digital scholarship learning experiences structured around wrangling the British Library’s public domain datasets. Students were able to explore and develop technical skills such as data curation, software knowledge, archival research, report writing, project development, and collaborative working practices, as well as digital scholarship learning experiences.

THE REBOOTED LIBRARIAN
B201 Librarians leading learning
STEM in libraries: ideas for future directions
Keliann LaConte, Fulbright Global Scholar, US
Forward-thinking library professionals in the US, UK, and Australia are providing innovative STEM-related programmes and services. This session shares the very best examples of innovative library-led STEM learning.

B202 PANEL
The futureproof librarian
Panellists include
Denise Carter, DCision Consult, Switzerland
Cheryl Ann Peltier-davis, The University of the West Indies, Trinidad and Tobago
Keliann LaConte, Fulbright Global Scholar, USA
This expert panel will take their best shot at predicting what skills, new roles, and different opportunities will be open to us in the future, both from the perspective of the practitioner and the educator.

MAGICAL MARKETING
C201 Reaching your audience
Marketing for information services
Erik Kokke, GO School for Information, Netherlands
An overview of modern marketing techniques that can be used to promote library services attractively and efficiently.

C202 Amplified engagement
Rotation curation: risk and reward
Story telling via social media
Sam Helmick, Burlington Public Library, USA
In this session we hear cool case studies of low-cost high impact library marketing initiatives that seek to engage and connect in new and clever ways. What happens when you hand over your library social media accounts to your customers? And what happens when a public library decides to craft, record and publish and curate its own videos to promote collections and programming?
Day 2

Wednesday 16 October

A | THE DIGITAL SCHOLAR

12.15-13.00

A203 The e-enabled scholar

- **Distant but close – global reach, international outlook**
  - Rachel Bramley, University of Sussex, UK

- **The power of ePortfolios**
  - Kimberly Moore, All Saints Episcopal School, USA

The University of Sussex designed a new library service for distance learning students using digital resources, online tools, and a new VLE. In Texas, ePortfolios provide a powerful and comprehensive digital resume for scholars and form a critical element of their digital literacy development.

Following this session, UKeIG will present the [Jason Farradane Award](https://www.ukeig.org/), given to an individual or a group of people in recognition of outstanding contribution to the information profession.

13.00-14.15

**LUNCH IN THE SPONSOR & SUPPORTER SHOWCASE**

14.15-15.15

A204 Research, repositories, and RDM

- **Training in RDM**
  - Glennda Villaflor, University of Tromsø, Norway

- **Web archives as datasets**
  - Olga Holownia, IIPC, British Library, UK

- **Divide and conquer: how dividing our portal allowed us to highlight 100 years of history**
  - Susana Cardoso and Indira Bermudez Aguilar, International Labour Organisation, Switzerland

This session highlights the many ways libraries support and guide the research process. How do institutions involved in web archiving develop and support research services? In Norway librarians work towards open science and open data by providing holistic data management support. The Swiss-based ILO provides a digital repository that supports the needs of its researchers around the world.

B | THE REBOOTED LIBRARIAN

12.15-13.00

B203 Delicious digital skills

- **Library Code Camp**
  - Antony Groves, University of Sussex, UK

- **Digital age librarian**
  - Angelica Öunapuu, National Library of Estonia, Estonia

Programming, coding and digital skills are becoming increasingly valuable to a variety of library users. How can librarians, who may not have expert knowledge in these topics, support colleagues and patrons in developing these skills? The University of Sussex harnessed open source training to run Library Code Camp - self-led coding camps for staff and hands-on workshops for students. The National Library of Estonia rolled out a digital competence training programme across its organisation with training led by members of the library team.

13.00-14.15

**LUNCH IN THE SPONSOR & SUPPORTER SHOWCASE**

14.15-15.15

B204 Find, search, discover, delight

- **Search innovations for innovative searchers**
  - Marydee Ojala, Online Searcher, USA

- **Smile for the thesaurus!**
  - Arthur Weiss, AWARE, UK

- **How to be heard**
  - Alison McNab, University of Huddersfield, UK

The search world continues to evolve. Innovations driven by machine learning, predictive analytics, and other artificial intelligence technologies happen with astonishing speed. It’s the responsibility of librarians to stay current with changes in search, both for teaching purposes and in our own research endeavours. Marydee and Arthur share their top takeaway tips. Innovation occurred at the University of Portsmouth Library when it made its idiosyncratically tagged hoarded images discoverable and GDPR-compliant.

C | MAGICAL MARKETING

12.15-13.00

C203 Perfect podcasting

- **Reaching out to non-users**
  - Philip Meisner, Biblioteket Frederiksberg, Denmark

- **Podcasting from the library**
  - Lucas Maxwell, Glenthorne High School, UK

Success stories showcase how podcasts can reach and engage reluctant or lapsed users. In Denmark, a library hired a community manager, launched a music podcast, and set out to feature members of the public in its new broadcasting. At a UK school, podcasting with students improves their tech and teambuilding skills as they work together to produce their weekly ‘Booklings Chat’ podcast.

13.00-14.15

**LUNCH IN THE SPONSOR & SUPPORTER SHOWCASE**

14.15-15.15

C204 The rebranded librarian

- **LibFocus – a case of building a community**
  - Martin O’Connor, University of Cork and Alex Kouker, Dublin City University, Ireland

- **How to be heard**
  - Alison McNab, University of Huddersfield, UK

Blogs are not as passé as you may think! Library blogs still influence, teach, advocate, coach, develop networks, and encourage communities. The Libfocus blog and Twitter account helps build connections, supports the exchange of ideas, and engages in advocacy for the library community. This session also includes practical tips on how to make yourself heard on digital platforms. Learn how to keep your digital profile (or brand) fresh.
Wednesday 16 October

15.15-15.30  TEA IN THE SPONSOR & SUPPORTER SHOWCASE

15.30-16.00  CLOSING KEYNOTE

 Libraries in Finland – a good news story
Silvia Modig, MEP and President Finnish Library Association, Finland

Silvia Modig has been a TV and radio host, spent eight years in the Finnish parliament and is now an MEP. She is also a librarian. In this session she describes how much Finland loves its libraries, considers what lessons we can all learn from this approach, and reflects on the ILI experience.

Thursday 17 October (AM)

Delegate visit to the British Library

PLACES STRICTLY LIMITED

Go behind the scenes at the UK’s iconic national library on the morning after ILI (Thursday 17 October). Places are free of charge but strictly limited and available on a first-come first-served basis. The visit list will be closed once all available places are booked.

Places are only open to ILI delegates and bookings can only be made as part of the delegate booking process – register for the visit when you book your delegate place. Please note that the visit is a free add-on to the ILI conference and you will be responsible for your own transport arrangements to the British Library, which is easy to reach in Central London and well served with public transport links. See www.internet-librarian.com/BritishLibrary

The British Library is the UK’s national library and the largest public building constructed in the UK in the 20th century. The Library’s collection has developed over 250 years and exceeds 150 million separate items representing every age of written civilisation and includes books, journals, manuscripts, maps, stamps, music, patents, photographs, newspapers and sound recordings in all written and spoken languages. Its treasures include Magna Carta, the Lindisfarne Gospels, Leonardo da Vinci’s Notebook, and Beatles manuscripts. Up to 10 million people visit the British Library website every year where they can view up to 4 million digitised collection items and over 40 million pages.
Monday 14 October

Sign up online www.internet-librarian.com

Sign up for one of ILI’s full-day workshops and increase the value you get from your conference experience. Internet Librarian International’s workshops offer in-depth, interactive learning in small groups. The workshop leaders are experienced librarians and information professionals, all experts in their subject areas.

Workshops are priced separately from the main conference and include coffee and lunch.

**FULL DAY £245 + VAT (£294)**

### W1 SEARCH SKILLS ACADEMY 2019

**WORKSHOP LEADERS**
- Marydee Ojala, *Online Searcher* magazine, USA
- Mary Ellen Bates, Bates Information Services, USA
- Karen Blakeman, RBA Information Services, UK

Challenge your assumptions about search and learn how to hone your searching skills to set yourself apart from non-information professionals. Artificial intelligence, algorithmic-driven search results, machine learning, mobile initiatives, voice interfaces, and innovative technologies alter how we create searches, find, and evaluate retrieved material, and teach others to be better searchers.

Search tools are in a constant state of flux. Some disappear. New ones promise the almost impossible. Search engines add, change, and remove search functionality on a regular basis. This makes it difficult to keep up to date, to teach good search practice, and to remain on top of current practice.

To plan for the future, we must understand the present, both in terms of search and how this plays out for our clients, students and colleagues.

Search Skills Academy focuses on the fundamental skills, the practical approaches to faster, better and more effective searching, and important and useful resources. This workshop features hands-on search exercises, with intriguing research questions and illustrative strategies, plus demonstrations and practical examples of search skills.

### W2 MARKETING YOUR LIBRARY SERVICE

**WORKSHOP LEADER**
- Ned Potter, University of York, UK

In libraries we spend so much time curating our content and services that sometimes we don’t put enough focus on telling people about what we do. We do so much, but how do we ensure people hear about what we offer, and understand what we do?

In this hands-on workshop we’ll look at:
- communication types within libraries
- segmenting your audience and tailoring messages for each group
- talking in terms of benefits rather than features
- strategies for word of mouth marketing
- marketing with video
- measuring the impact of social media
- examples of successful library marketing
- tying everything together in a strategic marketing plan

Delegates will get a marketing campaign document template to work on in the session and then take back to their own institutions to develop.

This workshop is aimed at people wishing to market their library or those wishing to market a specific service or section within it.
Pricing

Sign up online www.internet-librarian.com

**FULL TWO-DAY CONFERENCE**  
15 & 16 October 2019  
(not including Workshops)

- **EARLY BIRDS** – sign up and pay by 13 September
  - After 13 September
    - £450 + VAT (£540)
    - £500 + VAT (£600)

- **ONE-DAY CONFERENCE ONLY**  
  15 or 16 October 2019

  - **EARLY BIRDS** – sign up and pay by 13 September
    - After 13 September
      - £285 + VAT (£342)
      - £310 + VAT (£372)

- **WORKSHOPS**  
  Monday 14 October 2019

  - **FULL-DAY WORKSHOPS**
    - £245 + VAT (£294)
    - VAT is subject to UK Government change

**Fee includes:**

- All conference sessions, lunch, coffee and tea breaks, drinks reception on Tuesday 15 October

**Conference savings**

- In addition to early bird savings, multi delegate and industry association discounts are available.
- See the website for details of substantial savings. www.internet-librarian.com

**Hotel & Travel**

- See the website for venue and travel information.

Information Today operates a conference code of conduct for all participants, www.infotoday.com/CodeOfConduct

NOTE: The organisers and management of Internet Librarian International (ILI) reserve the right to make necessary changes to this programme. Every effort will be made to keep presentations and speakers as represented. However, unforeseen circumstances may result in substitution of a presentation topic and/or speaker. Information Today assumes no liability for the acts of their suppliers nor for the safety of any Internet Librarian International (ILI) participant while in transit to or from this event. The total liability during the precise hours of the meeting will be limited to a refund of the delegate fee.
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www.internet-librarian.com

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Internet Librarian International

ILI’S ORGANISERS

ILI is organised by Information Today, publishers of ILI365/Information Today Europe, Information Today and Online Searcher magazine, offering complete coverage of the library and information industry, worldwide.

ILI365/Information Today Europe keeps the conversation going all year round, providing news, facts and figures, strategic thinking, and informed comment on the trends shaping the global information space. The website focuses on innovation, technology and strategies for success across a range of sectors including academic and research libraries, corporate environments, and public libraries. Topics covered include knowledge and information management, digitisation and content strategies, professional development, technology updates – and more – from across Europe and beyond. Sign up for desktop updates at infotoday.eu/Newsletter

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