International Insights: Practical KM in the New Tech Age
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AI for KM: What are we learning at the Interamerican Development Bank?
Karen Mokate
Chief, Knowledge & Learning Division
Interamerican Development Bank

Rationalization of KM technologies: know your people first...
Patrick Burkhalter
Senior Knowledge Management Specialist, KM Program,
The World Bank

ExtraCredit – designing bite-sized corporate engagement ...that actually HAVE bite
Barbara Bitondo
KM Officer | Designer Knowledge Solutions International Finance Corporation

Human Connections in Times of Tech
Arno Boersma
Founding Partner
Island Impact
(prev. at UNDP)

karenm@iadb.org
pburkhalter@worldbank.org
bbitondo@ifc.org
arno@islandimpact.co

Moderated by:
Neesham Spitzberg
Senior Program Manager
International Finance Corporation, World Bank Group

nspitzberg@ifc.org

Where are the slides?

This session format used a mini PechaKucha-inspired panel where each speaker presented 10 slides, speaking for a maximum of 20 seconds per slide, giving each panelist about 4 minutes each. The slides were largely simple graphics or photos with little or no text. The goal was to tighten speakers’ key messages and highlight take-aways, while engaging more directly with the audience through a story-telling approach. As these slides would mean little without context, we are instead providing a list of online, practical, actionable knowledge sharing tools and resources developed by international organizations. These are mechanisms we use ourselves.

Our session also used a simple, anonymous online polling tool throughout the session. This encouraged audience engagement and provided the moderator real time feedback on what areas participants wanted to hear more about.
Practical Online KM Tools & Resources from International Organizations
[click on titles for online access]

World Bank Group

- **Becoming a Knowledge-Sharing Organization: A Handbook for Scaling Up Solutions through Knowledge Capturing and Sharing**
- **Capturing Solutions for Learning and Scaling Up: Documenting Operational Experiences for Organizational Learning and Knowledge Sharing**
- **Art of Knowledge Exchange (AOKE)**
  - AOKE Toolbox
  - AOKE: Primer for Government Officials and Development Practitioners
- **Open Learning Campus | World Bank Group**

Global / Inter-Organizational

- **Global Development Learning Network Knowledge Management for Development Certificate Programs on Organizational Knowledge Sharing**

UNICEF

- **UNICEF Knowledge Exchange Toolbox**

UNDP

- **Knowledge Management Toolkit for the Crisis Prevention and Recovery Practice Area**
- **Sharing Knowledge Globally: 10 examples from the Centre of Excellence for SIDS**

OHCHR

- **OHCHR Knowledge Sharing Online Toolkit**

USAID

- **Guide to Monitoring and Evaluating Knowledge Management in Global Health Programs**
- **Knowledge Management Road Map – Training Modules**