## Monday, November 2

### Preconference Workshops

<table>
<thead>
<tr>
<th>Time</th>
<th>Workshop</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 a.m. –</td>
<td><strong>W1</strong> KM 101: Creating a KM Strategy</td>
</tr>
<tr>
<td>12:00 p.m.</td>
<td><strong>W2</strong> KM 102: Working Out Loud: Leading the Collective Intelligently</td>
</tr>
<tr>
<td>9:00 a.m. –</td>
<td><strong>W3</strong> KM 103: Applying ‘Agile’ in Developing KM Strategies &amp; Implementing Frameworks</td>
</tr>
<tr>
<td>12:00 p.m.</td>
<td><strong>W4</strong> KM 104: Enabling a Sophisticated Search User Experience</td>
</tr>
<tr>
<td>9:00 a.m. –</td>
<td><strong>W5</strong> KM 105: Creating Effective Search Solutions With SharePoint 2016</td>
</tr>
<tr>
<td>12:00 p.m.</td>
<td><strong>W6</strong> KM 106: Managing Knowledge Work: Practical Collaboration in Process</td>
</tr>
<tr>
<td>9:00 a.m. –</td>
<td><strong>W7</strong> KM 107: Communities of Practice: Harnessing Informal Networks</td>
</tr>
<tr>
<td>12:00 p.m.</td>
<td><strong>W8</strong> KM 108: Optimizing Knowledge Flows</td>
</tr>
<tr>
<td>9:00 a.m. –</td>
<td><strong>W9</strong> KM 109: Delivering Successful Social Projects</td>
</tr>
<tr>
<td>12:00 p.m.</td>
<td><strong>W10</strong> KM 110: Knowledge Management: Maturity Modeling &amp; Assessment</td>
</tr>
<tr>
<td>9:30 a.m.</td>
<td><strong>W11</strong> KM 111: Critical Success Factors for KM Initiatives</td>
</tr>
<tr>
<td>10:00 a.m.</td>
<td><strong>W12</strong> KM 112: Accelerating Organizational Change for KM Adoption</td>
</tr>
<tr>
<td>10:30 a.m.</td>
<td><strong>W13</strong> KM 113: Avoiding Common Pitfalls in Implementing KM</td>
</tr>
<tr>
<td>11:00 a.m.</td>
<td><strong>W14</strong> KM 114: The Architecture of Understanding</td>
</tr>
<tr>
<td>11:30 a.m.</td>
<td><strong>W15</strong> KM 115: Innovation, Insights, &amp; Innovation Through Cognitive Computing</td>
</tr>
</tbody>
</table>

### Tuesday, November 3

### Continental Breakfast

**WELCOME & KEYNOTE** • Capitol Ballroom • Complexity Informed Agility in Knowledge Management • Will Evans, Jabe Bloom, & Dave Snowden

**KEYNOTE** • Capitol Ballroom • Unbounded Discovery: Designing a Taxonomy-Driven User Experience • Dave Clarke

### Coffee Break

**COFFEE BREAK** • In the Enterprise Solutions Showcase

### TRACK A

**KM Strategies & Practices**

- **A101** KM 101: Creating a KM Strategy
- **A102** KM 102: Working Out Loud: Leading the Collective Intelligently
- **A103** KM 103: Applying ‘Agile’ in Developing KM Strategies & Implementing Frameworks
- **A104** KM 104: Enabling a Sophisticated Search User Experience
- **A105** KM 105: Creating Effective Search Solutions With SharePoint 2016
- **A106** KM 106: Managing Knowledge Work: Practical Collaboration in Process
- **A107** KM 107: Communities of Practice: Harnessing Informal Networks
- **A108** KM 108: Optimizing Knowledge Flows
- **A109** KM 109: Delivering Successful Social Projects
- **A110** KM 110: Knowledge Management: Maturity Modeling & Assessment
- **A111** KM 111: Critical Success Factors for KM Initiatives
- **A112** KM 112: Accelerating Organizational Change for KM Adoption
- **A113** KM 113: Avoiding Common Pitfalls in Implementing KM
- **A114** KM 114: The Architecture of Understanding
- **A115** KM 115: Innovation, Insights, & Innovation Through Cognitive Computing

### TRACK B

**Digital Workspace**

- **B101** KM 101: Creating a KM Strategy
- **B102** KM 102: Working Out Loud: Leading the Collective Intelligently
- **B103** KM 103: Applying ‘Agile’ in Developing KM Strategies & Implementing Frameworks
- **B104** KM 104: Enabling a Sophisticated Search User Experience
- **B105** KM 105: Creating Effective Search Solutions With SharePoint 2016
- **B106** KM 106: Managing Knowledge Work: Practical Collaboration in Process
- **B107** KM 107: Communities of Practice: Harnessing Informal Networks
- **B108** KM 108: Optimizing Knowledge Flows
- **B109** KM 109: Delivering Successful Social Projects
- **B110** KM 110: Knowledge Management: Maturity Modeling & Assessment
- **B111** KM 111: Critical Success Factors for KM Initiatives
- **B112** KM 112: Accelerating Organizational Change for KM Adoption
- **B113** KM 113: Avoiding Common Pitfalls in Implementing KM
- **B114** KM 114: The Architecture of Understanding
- **B115** KM 115: Innovation, Insights, & Innovation Through Cognitive Computing

### TRACK C

**Knowledge Sharing, Ideas, & Learning**

- **C101** KM 101: Creating a KM Strategy
- **C102** KM 102: Working Out Loud: Leading the Collective Intelligently
- **C103** KM 103: Applying ‘Agile’ in Developing KM Strategies & Implementing Frameworks
- **C104** KM 104: Enabling a Sophisticated Search User Experience
- **C105** KM 105: Creating Effective Search Solutions With SharePoint 2016
- **C106** KM 106: Managing Knowledge Work: Practical Collaboration in Process
- **C107** KM 107: Communities of Practice: Harnessing Informal Networks
- **C108** KM 108: Optimizing Knowledge Flows
- **C109** KM 109: Delivering Successful Social Projects
- **C110** KM 110: Knowledge Management: Maturity Modeling & Assessment
- **C111** KM 111: Critical Success Factors for KM Initiatives
- **C112** KM 112: Accelerating Organizational Change for KM Adoption
- **C113** KM 113: Avoiding Common Pitfalls in Implementing KM
- **C114** KM 114: The Architecture of Understanding
- **C115** KM 115: Innovation, Insights, & Innovation Through Cognitive Computing

### Attendee Luncheon

**ATTENDEE LUNCHEON** • In the Enterprise Solutions Showcase

**COFFEE BREAK** • In the Enterprise Solutions Showcase

**NETWORKING RECEPTION** • In the Enterprise Solutions Showcase