BRIDGING THE DISTANCE

500 Staff, 24 Locations, 1 Intranet
Contact Lennea

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Today’s Road Map

- What we did...
- Roadblocks...
- Next time...
- Iteration...
WHAT WE DID

Transitioned Intranet from SharePoint 2003 to Office 365
The Starting Place

One-Way Communication

Email Overload

Blah, blah, blah

Images: Pixabay, CC0
New Product Goals

- Two-Way Communication
- Collaboration
- Easier Information Accessibility
- Access Control

Image: Pixabay, CC0
ROADBLOCKS

Things that impede progress
Your Tool

- If you’re choosing
  - Price
  - Capability
  - Ease of Use
  - Training Needs

- If your government, university, etc. is choosing
  - 🐵
Understanding Your Tool

- Who trains the trainers?
- What are the possibilities?
- What is your timeline?
Buy-in

- Change is scary
- New technology
- Reality of everyday work
- Imagined software issues
- Real software issues

Image: The Scream, Edvard Munch
NEXT TIME...

Or Lessons Learned
Champions

Starting Spring/Summer 2018
Feedback

- Better persona development
- More feedback sessions

Image: Pixabay, CCO
ITERATION

What’s changing (hint: everything!)
Never Done

- Software changes
- Organizational needs
- Re-orgs
- New “clients”
- Plan for ongoing support
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