Six Technology Trends to Watch

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What you think is important.

What interests them.

What's relevant
Analytics

Image courtesy of info.knowledgeleader.com/
Socially enabled business processes

Questions are answered sequentially and remain invisible, leading to more questions.

Questions are answered concurrently and become visible, leading to less questions.
Mobile customer engagement
Cybersecurity
On-demand services
Improving outcomes through technology

- **DO IT FAST**
  - Productivity
  - Responsiveness

- **DO IT RIGHT**
  - Quality
  - Customer Satisfaction

- **DO IT ON TIME**
  - Predictability

- **KEEP DOING IT**
  - Employee Satisfaction

Image courtesy of Rally Software
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